



GROUND SAFETY RECOMMENDATION

CHOCKS REMOVAL

Heels removal from aircraft must always be done under the supervision both of Ramp Agent and the headset connected Technician (see Ground Safety Recommendation 9/2013 "Coordination of Ramp Operations")

Chocks removal from aircraft at finger when towing is requested

In case of use of the tow to facilitate heels removal from aircraft, the Ramp Agent MUST coordinate the operation.



The Ramp Agent or the headset connected Technician must:

- ✓ Authorize the removal of heels from trolleys (main or front) only after the removal of aircraft from the passengers boarding bridge;
- ✓ Ensure that the distance between passengers boarding bridge and engine is not less than one meter;
- ✓ During the towing operation, position himself to interface with the driver and the heel remover;
- ✓ Always keep the headset connection with the Captain during the operation.

The Push-back Driver must:

- ✓ Perform the operation slowly while maintaining eye contact with the Ramp Agent or the Headset Technician;
- ✓ After towing, check the correct setting of gear before performing "push-back".

Make sure that this Ground Safety Recommendation is clearly visible at your workplace (Safety Corner)